Kalen Williams

Experience

2022–Current **Software Developer**, *PM tec Inc.*, Los Alamos, NM
- C# Development - no projects to list (yet)

2019–2022 **Web Developer**, *Adams Publishing Group*, Pocatello, ID
- Develop internal press management system using LAMP stack
- Manage web servers for internal and customer-facing websites
- Mantain several commercial sites written in a variety of frameworks including: Django, WordPress, ExpressionEngine
- Migrate websites from WordPress to TownNews CMS

2017–2019 **Web Developer Intern**, *Idaho State University*, Pocatello, ID
Developed frontend and backend of ISU.edu.
- Update website accessibility to WCAG specifications
- Redesign frontend to use modern standards such as Bootstrap 4 and flexbox
- Integrate main website with several internal systems via their APIs
- Extensive use of TerminalFour CMS
  - Develop page layouts & content types using TerminalFour programmable layouts
  - Develop website builder forms to increase customizability for end users

2019 **Epic EMR Support Technician**, *Portneuf Medical Center*, Pocatello, ID
- Troubleshoot and test Epic EMR installation for technical dress rehearsal

2014–2017 **Customer Service Associate**, *Convergys Corporation*, Pocatello, ID
Roles:
Agent Support & Coaching Agent
- Developed web app allowing new agents to track required metrics while on a call
- Developed web app to simplify time required to find proper troubleshooting script

Case Management Agent
- Developed Excel VBA macros to simplify call documentation
- Resolved reoccuring technical issues for customers

Education

2013–2019 *Bachelor of Science: Computer Science*

Idaho State University, Pocatello ID

Skills

Languages C#, Python, Javascript, PHP, MySQL, Postgres, HTML/CSS, Bash
Frameworks ASP.NET, Django, Vue, React, Laravel, Bootstrap
Technology Linux, NGINX, Apache, Git, Vim

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